### MAINSTAY DESIGNS FAQs

# 1. Do you manufacture and install furniture as well as design?

Yes. We design, manufacture and use our own craftsmen to install our bespoke furniture; kitchens, bathrooms, bedroom, studies, sitting rooms etc. We can organise the complete job including electrical installations (NIC EIC registered electricians) lighting, plumbing (CORGI registered gas installations), wall tiling, flooring and any requisite building work (large or small) or we can design, make and provide the furniture on a supply only basis if preferred.

### 2. Do you have a showroom?

Not a formal showroom however all the interior and exterior design and build work to create our Design Studio was carried out by us and all the furniture in our studio has been designed, made and installed by us and includes one of our own fully functional kitchens. In addition we have display samples of timbers, worktops, furniture fittings etc.

# 3. Am I limited in the choice of wood or the style?

No. We manufacture furniture in any timber and in any style: flush or flat panelled doors or raised and fielded panel doors in any finish, matt, satin or high gloss; natural timber, sprayed or hand painted or in any colour. We also offer a vast choice of fixtures and fittings. All our furniture is designed and manufactured to order so we can manufacture any size, any shape. And to make sure it's exactly what you want we can provide a sample of the door selected prior to order.

### 4. Does your furniture have modern styled hinges or more traditional hinges?

We design and make furniture using either.

### 5. What are the options for the inside of cabinets?

There are several options available. We offer a choice of boards for the inside of our high quality, durable and pre-assembled cabinets. The most popular is a wipe-clean melamine faced board or we can manufacture in a veneer board, Birch plywood, or solid timber.

#### 6. What about the construction of the drawers?

Our drawer boxes are always made from solid hardwood with a veneer base. We use a soft-close tandem runner system. Our deep Pan Drawer boxes are also constructed in the same way.

#### 7. What about work surfaces?

We offer a wide range of options for work surfaces: laminates with a rolled or square front edging, tiled, solid timber, slate, granite or Corian.

#### 8. What about Marble as a work surface?

Marble is fine in the bathroom and elsewhere in the home but it is not recommended as a kitchen worktop as it is - too porous and can easily stain.

#### 9. Do you sell appliances?

Yes, we offer a full range of appliances, sinks and taps.

### 10. What price do your bespoke kitchens start from?

Our bespoke kitchens excluding fitting and appliances start from £10,000.

### 11. What price do your contract kitchens start from?

Our contract kitchens excluding fitting and appliances start from £1,000.

# 12. Do you visit without obligation and provide a quotation free of charge?

Yes.

### 13. How long does it take before the furniture is made?

One of our bespoke kitchens will take approximately 8 weeks to make from date of order.

#### 14. How long does fitting the furniture take?

One of our bespoke kitchens will take approximately 7 working days to fit.

#### 15. Do you offer just building services?

Yes. We offer a full range of specialist and contract building services from general repair and maintenance work through to our complete design and build service.